

Secretary's Office Time Schedule:

Monday to	8:00-12:00 am
Thursday	3:00-7:00 pm
Friday	8:00 am - 5:00 pm

To make an appointment call
(+39) **049 850336**
For Dermatology call
(+39) **049 751443**

Fundamental condition to the execution of any medical practice is the agreement of the patient or of his/her representative. To become "informed" means listening to the MD exhaustive indications on the needs of a treatment, the expected results, the risks related to the treatments, the eventual consequences of not keeping a treatment, the possibility of alternative choices.

To collect the **informed agreement** a dedicated form will be provided. The privacy respect is intended to the own patient and every document related to him/her, based on Decree Law n°196/03.



Via Gattamelata, 2 35128 Padova

How to reach our Health Centre:
Lunardon Health Centre is based in **Padova, Via Gattamelata n°2**, at Via Facciolati intersection (see Point)

- By car Padova Est highway exit, then heading to the Policlinic Hospital area (H)
- By bus, APS service, lines 13-14-16-24



Poliambulatorio Lunardon

PATIENT SERVICE CHARTER

**HEALTH CENTRE
POLIAMBULATORIO
LUNARDON**

DERMO-DENTAL LASER
di Lunardon Antonio & C. S.a.s.

www.poliambulatoriolunardon.it
poliambulatoriolunardon@gmail.com

The PATIENT SERVICE CHARTER is a document that regulates the relationship between the single Patient and the Institutions that provide Healthcare services. It is based on the following main principles:

Equality and Impartiality: services are provided equally to every patient without any discrimination.

Respect: every patient is assisted and treated with care and kindness respecting the person and his/her dignity.

Right to choose: the patient has the right to freely choose among the subjects that provide the service.

Participation: the patient has the right to present claims and remarks, and to propose suggestions in order to promote service improvements.

Effectiveness and Efficiency: services and performances must be provided in the optimal use of the available resources. All suitable measures to promptly satisfy the patient's needs should be adopted.

Continuity: healthcare services must be provided with continuity without interruptions. The Patient Service Charter guarantees an active participation and a profitable cooperation with the patient, headed to improve the standard quality of the offered services. It is also addressed to the operators of Lunardon Health Centre, engaging them at the forefront in satisfying the agreement signed with the patient.

With the Patient Service Charter, Lunardon Health Centre is committed to protect its patients, and to pursue the continuous improvement of the services in order to comply more and more with the patient's needs. **The Charter is revised taking account of the suggestions of the operators and of the user reports.**

Lunardon Health Centre is involved in Healthcare services since 1982. From 1986 it is a National Healthcare System provider in the Dermatological branch.

Lunardon Health Centre provides the following SERVICES:

ALLERGOLOGY

- Examination with **Allergy specialist** (respiratory allergy, food allergy, drug allergy, insect sting allergy)
- **Diet Nutritional Evaluation**
- **Bio-impedance meter test** and **Spirometry test**

DR A. Corsano

DENTISTRY AND DENTAL PROSTHESIS

- Examination with **Dental Surgeon**
- **Oral Hygiene**
- **Dental whitening**
- **Conservative** therapy, **Endodontic** therapy

DR A. Lunardon, G. Quaglio

- **Periodontal** therapy
- Fixed and Removable **Prosthesis**
- **Dental implant**

DR A. Lunardon

- **Orthodontics**

DR G. Mutti

DERMATOLOGY

- **Dermatological and Venereology** examination –

Diathermocoagulation and Cryotherapy

DR L. Lunardon, V. Deganello, C. Biasinutto

- **Peeling** with glycolic acid, piruvic acid, salicylic acid and TCA for acne's outcomes and antiaging treatments

DR C. Biasinutto

- **Videodermatoscopy** for nevi, keratosis, angiomas and skin cancers

DR L. Lunardon

- **Laser therapy Co2** Vascular - Depilatory - Not ablative Resurfacing - Filler with Ialuronic acid or Botulinum toxin

DR L. Lunardon

- **Trichological** examination

DR S. Bano

- **Dermatologic Surgery**

DR C. Eccher

DIETETICS

- **Dietary** evaluation
- **Bioelectrical Impedance Analysis**

DR D. Malle'

MEDICAL ULTRASOUND

- **Ultrasound**
- **Cutaneous and subcutaneous** ultrasound
- **Soft tissue** ultrasound

DR A. Gongolo

OPHTHALMOLOGY

- Examination with **Eye specialist**
- **Pachymetry**, visual field,
- **Teller** Acuity Cards, **Fundus Oculi** examination

DR M. Crivellari, O. Kotsafti

PEDIATRICS

- **Pediatric** examination
- Ultrasound of the **hips**
- **Transfontanellar** ultrasound

DR M. Alfiero Bordigato

PHLEBOLOGY

- Examination with **Phlebologist specialist**
- **Sclerotherapy** (chronic venous insufficiency, varicose veins and capillaries, ulcers, lymphedema, lipedema, coagulation disorders: deep and superficial venous thrombosis, thrombophilia)

DR V. Fontebasso

PODIATRY

- Examination with **Pediatrist specialist**
- **Hyperkeratosis** (callusity), **onicroptosis** (incarnated nails)
- Onychodystrophy and onychopathy
- Prevention and treatment of **diabetic foot**
- Custom **orthotics** and Digital Silicone **orthosis**

DR G. Sella

PSYCHOLOGY

- **Individual and Group** Psychotherapy Session
- **Autogenic training** individual and group
- Self hypnosis for **Pregnancy**
- Meetings after **Childbirth**

DR S. Lassandro, DR G. Bordin